



Blue Point Fasteners Terms and Conditions of Sale (2025R1)

Warranty

1. Warranty Period

Blue Point provides a one-year limited warranty (the "Warranty Period") for all products upon delivery and acceptance. Unless expressly stated in writing, Blue Point makes no other warranties, whether express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, or non-infringement.

2. Scope of Warranty

If a product is found to have defects in materials or workmanship during the Warranty Period, Blue Point will repair or replace the defective part free of charge. Blue Point reserves the right to determine whether to repair or replace the defective product.

3. Warranty Claim Process

Blue Point will not be responsible for labor costs, downtime, or indirect damages associated with warranty claims.

To file a warranty claim, the buyer must provide the following:

- Valid proof of purchase (e.g., invoice or receipt);
- An approved Return Merchandise Authorization (RMA) from Blue Point;
- The complete product being returned.

Products must be returned to the designated Blue Point warehouse, and the buyer is responsible for all shipping costs.

4. Warranty Exclusions

This warranty does not cover:

- Damage caused by the use of non-genuine Blue Point parts;
- Normal wear and tear of components;
- Attachments and non-core accessories (e.g., external tools or connectors);
- Unauthorized repairs, alterations, or modifications;
- Damages caused by accidents, misuse, abuse, neglect, improper applications, or force majeure events.

5. Limitation of Liability

Blue Point shall not be liable for any indirect, incidental, special, punitive, or consequential damage arising from the use or failure of its products, including but not limited to lost revenue, data loss, or other commercial damages.

Technical Information Disclaimer

All technical information provided by Blue Point, whether in technical documents or in response to specific inquiries, is given in good faith. However, it does not constitute a guarantee of suitability or performance. Buyers are responsible for evaluating whether the product is appropriate for their specific needs and assume all associated risks. Blue Point shall not be liable for any consequences arising from improper product selection or usage.

Return Policy

1. Authorization Requirement

All product returns must be pre-approved by Blue Point and accompanied by a valid Return Merchandise Authorization (RMA) number. Unauthorized returns will not be accepted.

2. Conditions for Return

Returned products must be:

- Unused and in resalable condition;
- In their original packaging (minor external wear acceptable);
- Free from damage, labels, or markings not made by Blue Point.

3. Return Timeframe

- Standard stock items may be returned within **30 days** from the invoice date for credit.
- Products purchased within **31–90 days** may be accepted at Blue Point's discretion, subject to additional 15% restocking fees.
- **Products older than 3 months, discontinued items, or custom-made products are non-returnable.**

4. Return Fees

- A **25% restocking charge** applies to all above authorized returns that are not due to Blue Point's error.
- No restocking fee will apply for returns caused by shipping errors, defective products, or incorrect shipments confirmed by Blue Point.
- The customer is responsible for all return freight unless otherwise approved in writing.

5. Return Process



All returned items must be shipped freight prepaid to the warehouse designated by Blue Point. Upon inspection and acceptance, Blue Point will issue a credit memo for future purchases.

Shipping and Claims

1. Claims for Shortages or Damages

All claims for shortages, damages, or other discrepancies must be submitted in writing within **10 days** of receiving the shipment. Claims made after this period will be considered waived.

2. Responsibility for Shipping Damages

Blue Point is not directly liable for damages incurred during shipping but will assist the buyer in filing claims with the carrier.

Modification of Terms

- Notice may be given electronically through email or by posting on the official website.
 - Blue Point reserves the right to unilaterally modify these Terms and Conditions at any time. Any modifications will become effective upon notice to the buyer, which may include updates on Blue Point's official website, written communication, or other reasonable means.
 - Such modifications will apply only to transactions occurring after the effective date of the updated Terms and Conditions and will not retroactively affect prior agreements or completed transactions.
 - By continuing to engage in transactions with Blue Point after receiving notice of the modifications, the buyer agrees to be bound by the updated Terms and Conditions.
 - Blue Point will act in good faith and ensure that any changes to these Terms and Conditions are reasonable and not unfairly burdensome to the buyer.
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Effective Date

These Terms and Conditions shall take effect on **January 1, 2025**.